

**STATE LOAD DISPATCH CENTRE
MP POWER TRANSMISSION CO. LTD.**



TENDER SPECIFICATION NO.

LDET-02/2023-24

FOR

**REDEVELOPMENT OF SLDC WEBSITE
ALONGWITH ITS MAINTENANCE FOR TWO YEARS**

LAST DATE OF SUBMISSION ONLINE : 16.08.2023 TILL 15.00 HRS

DUE DATE OF OPENING OF TECHNO COMMERCIAL BID : 17.08.2023 At 15.00 HRS

**O/o THE SUPERINTENDING ENGINEER (LD:E&T)
STATE LOAD DISPATCH CENTRE
MPPTCL, NAYAGAON, JABALPUR.**

Cost of Tender Document: - Price: ₹. 590.00 (Including GST @18%)

**OFFICE OF THE SUPERINTENDING ENGINEER (LD:E&T)
STATE LOAD DISPATCH CENTRE
M.P. POWER TRANSMISSION CO. LTD., NAYAGAON, JABALPUR**

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LDET-02/2023-24

MADHYA PRADESH POWER TRANSMISSION CO. LTD.**(A wholly owned Govt. of Madhya Pradesh Undertaking)**

CIN : U40109MP2001SGC014880, GSTIN : 23AADCM4432C1Z3

STATE LOAD DISPATCH CENTRE, NAYAGAON, Jabalpur (M.P.) 482008

Phone. : (0761) 270-2744, 270-2753, Fax - : 0761-2970119, e-mail: seldentmp@gmail.comWS : www.sldcmpindia.com**TENDER NOTICE**

Tenders are invited in **electronic form (through e-tendering mode only)** for Redevelopment of SLDC, website along with its maintenance for two years against following tender specification:-

Tender No.	Details of work	Due date for submission	EMD to be submitted	Cost of Tender Document
LDET-02/2023-24	Redevelopment of SLDC, website along with its maintenance for two years.	16.08.2023	₹. 7,000.00	₹. 590.00

“For updated/extended due dates for opening of tender, please refer to the online key dates.

NOTE:-

- Other details can be seen in the complete tender documents available on e-portal <http://www.mptenders.gov.in>.
- Tender document can be purchased only online and downloaded from main portal <http://www.mptenders.gov.in> by making online payment for prescribed non-refundable tender document cost using online Payment Gateway Services integrated in to the e-Procurement System, Services & gateway charges shall be borne by the bidder. Only in case the tender is dropped without opening, the tender cost shall be refunded after deduction of necessary portal charges. Manual purchase of tender is not allowed. It is mandatory for all the bidders to pay tender document cost to participate in the tender. No relaxation to SSI/NSIC registered unit towards Tender Cost.
- The bid data should be filled in and submitted online as per time schedule (Key Dates).
- The relevant portion of tender which tenderer has to fill online would be available on above website as per date mentioned in each tender document. The Company reserves the right to reject any or all the tenders or accept any tender in full or part as considered advantageous to the Company, whether it is lowest or not, without assigning any reason whatsoever it may be.
- Since the online bidders are required to sign their bids online using class III- Digital Certificates only, hence they are advised to obtain the same at the earliest. For further information, Bidders are requested to contact Madhya Pradesh State Electronic Development Corporation Ltd, State IT Centre, 2nd Floor, 47-A, Arera Hills, Bhopal-462 011, Telephone No. 0755-2518500/269, E-mail: support-proc@nic.in. or helpdesk Telephone No. 0120-4001002/4000462/ 4001005/6277787.
- Bidders intending to participate in the Tender are required to get themselves trained on the e-procurement System.

7. The only Online EMD shall be accepted. The EMD if submitted by any bidder other than Online mode like Demand Draft, FDR, TDR, Banker's Cheque etc. their offer shall be rejected.
8. The bidders are required to invariably upload the documentary evidence of submission of EMD (or EMD Exemption certificate if applicable) without which online offer i.e. Technical / Commercial bid shall not be opened.
9. No offer will be accepted without valid Earnest Money Deposit, unless exempted by the Company. If on opening of tender, it is revealed that EMD amount is inadequate / any other discrepancy is noticed, the tender shall be rejected.
10. The corrigendum or addendum to the bidding documents, if any as well as any change in due date(s) of opening of tender will be published on the website <http://www.mptenders.gov.in> & also Company's website <http://www.mptransco@nic.in> & SLDC Website www.sldcmpindia.com but will not be published in newspapers. Hence participant bidders are advised to regularly visit the websites until the bid opening. The Company shall not be responsible in any way for any ignorance of the bidders about the corrigendum or addendum or change in the due dates (s).
11. The Tender document will be available on portal <http://www.mptenders.gov.in> on or after date **25.07.2023**. The interested bidders are advised to regularly visit the portal for this purpose.

Date: 25.07.2023

**Superintending Engineer (LD:E&T)
SLDC, MPPTCL, Nayagaon, Jabalpur.**

TENDER FORM**TENDER SPECIFICATION NO. LDET-02/2023-24
FOR
REDEVELOPMENT OF SLDC WEBSITE
ALONGWITH ITS MAINTENANCE FOR TWO YEARS****MADHYA PRADESH POWER TRANSMISSION CO. LTD.
JABALPUR- M.P. (INDIA)**

The undersigned hereby tenders and offers (subject to Company's conditions of tendering) the **M.P. POWER TRANSMISSION COMPANY LIMITED (hereinafter referred to as 'Company')** to test and supply the plant, machinery and materials, deliver and execute and do the several works and things which are described or referred to in the enclosures and schedules to the Tender Specification **No. LDET-02/2023-24** copies of which are annexed hereto and which under the terms thereof are to be supplied, executed and done by the Contractor in a thoroughly good and workman like manner and to perform and observe the provisions and agreements or the part of the Contract contained in or reasonably to be inferred from the said tender documents for the sums and at the rates set out in schedules annexed hereto.

It is confirmed that (i) Questionnaire for Commercial terms and conditions (ii) Questionnaire for technical specification of equipment's / materials and (iii) All other conditions-whenever described in the tender document have been replied in full giving clear details. It has been noted that in case any reply is not given or any reply is incomplete/ambiguous, the Company will have the right to take the same in such a way that may be advantageous for the Company. Company's decision in this regard will be final. The tenderer will have no right to furnish any technical or commercial clarifications after opening of the bid, which may in any way alter the offered prices.

Scanned copies of documentary proof for Online payment towards cost of Tender Specification No. **LDET-02/2023-24** and Earnest Money has been uploaded on the portal.

Dated this _____ day of _____ 2023.

(Tenderer's Signature)

Name _____

Address _____

Seal :-

SCOPE OF POLICY FOR ACCEPTANCE

1.0 SCOPE: - This specification covers Redevelopment of SLDC, website www.sldcmpindia.com with one year Guarantee and two year maintenance support as per technical specifications. The detailed technical specification for above Redevelopment of SLDC, website with one year Guarantee and two year maintenance support has been described in enclosed Section-II. The tenderers are requested to go through our technical requirements carefully. It may be noted that furnishing of all information as required in various Schedules is a must. Incase, any of these Schedules duly filled in is not furnished or confirmations as required in the Schedules are not given, the tender will be treated as incomplete and may be liable for rejection without any correspondence by the MPPTCL.

2.0 INTENT :- The present SLDC MP, website viz. www.sldcmpindia.com developed in 2004, functioning since then, provides a comprehensive information regarding SLDC functioning including overview & detailed information related to Open Access, Energy Accounting, Renewable Energy, Meetings, Important Regulatory Documents, Tenders, Real Time Grid Monitoring etc.

As per Gazette Notification of GoMP on 04th May' 2022, all the IT & OT systems and their associated information infrastructure dependencies at SLDC MP have been declared as Protected Systems and web security audit has been conducted by NCIIPC and other statutory bodies.

State Load Despatch Centre, Madhya Pradesh now intends to develop / remodel its website (www.sldcmpindia.com) for the purpose of information sharing and certain specific functional interactions with interested parties. The website shall be user friendly with simple & attractive design, easy navigation, fast loading & response, optimized for mobile & highly secured against the cyber attacks. The website shall comply with all the guidelines mandated in the document "Guidelines for Indian Government Websites" prepared by National Informatics Centre (NIC) (<https://guidelines.india.gov.in/>). The detailed requirement of website is given in technical specification/requirement section.

The scope of work shall include but not limited to following:-

- a. Design, Engineering, Development, Installation, Implementation and Maintenance of website. Finalization of design in coordination with engineer-in charge of SLDC.
- b. Migration of all database, reports, items, images etc. from old website to new website.
- c. A security audit report from CERT-In certified agency for the website before completion of whole migration to new website.
- d. Ensuring round the clock functioning of website during One Year Guarantee & Two Years Subsequent Annual Maintenance Contract for the website.
- e. Closing of all the vulnerabilities in the website reported by CERT-IN/NCIIPC/other agencies.
- f. Providing training to SLDC officers regarding maintence and administration of website.
- g. Support required for proper hosting of website like coordination with hosting service provider/infrastructure/software matching with host server.

3.0 ACCEPTANCE OF OFFERS:- The tenderers shall have to participate for the complete scope of tender. Specific requirements of **e-tendering and commercial matters are indicated under various clauses of Section-I**. Tenderers are advised to go through contents of various clauses of specific requirement for e-tendering and standard

commercial terms & conditions very carefully. In case of non-compliance / lapse, responsibility for the same will rest on them.

Tenderers are requested to go through our technical requirements given in Section-II carefully. Tenderers may note that furnishing of all information as required in various schedules enclosed is a must. In case any of the schedules, duly filled in, is not furnished the tender may be treated as incomplete.

While deciding placement of order and compliance to terms and conditions of the tender specifications, SLDC, MPPTCL will also take into account such factors as performance against earlier contracts in terms of quality of equipment/material/services provided as also performance of their equipment/material/services in our system, after sales service and adherence to prescribed time schedules. Offers of such tenderers, who have poor track record of supply and / or equipment / services performance in earlier contracts may not be considered. The decision of the MPPTCL in this regard shall be final & binding on the tenderers.

- 3.1 MPPTCL reserves the right to take into account overall past performance of tenderers for the purpose of acceptance of their offer.
- 3.2 Notwithstanding, the financial and supply capacity criteria, it may be noted that the MPPTCL reserves the right to take into account past performance of the tenderer in regard to quality /performance of website, performance in regard to timely work completion and after sales services; for the purpose of evaluation of offer.

It is not binding on the purchaser to accept the lowest or any offer.

Tenderer may please note that MPPTCL reserves the right to cancel the tender at any stage without assigning any reason.

Section-I

**GENERAL CONDITIONS AND
INSTRUCTIONS TO TENDERERS**

FOR

**REDEVELOPMENT OF SLDC WEBSITE
ALONG WITH ITS MAINTENANCE FOR TWO YEARS**

SECTION-I

GENERAL CONDITIONS AND INSTRUCTIONS TO TENDERERS

1.0 In Commercial Questionnaire, few questions towards various important commercial terms and conditions have been given. It is necessary to reply all the questions and furnish the information as mentioned therein.

2.0 The Tenderers are requested to furnish complete technical particulars for their equipment/material/Services. In case any information is not available, no query shall be made and comparison shall be made on the basis of available information.

2.1 The tenderers may kindly note that the offered prices for Redevelopment of SLDC, website along with its maintenance for two years should be on **FIRM** basis only, as such no price variation shall be payable. It may be noted that in case **Variable** prices are offered, the offer may be rejected without any consideration. Scanned copies of drawing / flow diagram if required may please be uploaded. The drawing / flow chart should indicate technology utilization with versions along with Technical literature giving constructional, operational requirement and other details of each and every web page that are offered in the tender.

3.0 BASIC QUALIFICATION OF BIDDERS:-

This bidding is open for Developers / Web Hosting Company who can provide satisfactory evidence :-

- a) The bidder should be a company registered under the Indian Companies Act 1956 or a proprietary / partnership firm.
- b) That they have adequate financial stability and status to meet the financial obligations pursuant to the scope of the assignments.
- c) That they must have at least 3 years of experience in the field of web application / development for Government organizations / Public Sector Undertaking (PSU"s) / power sector utilities.
- d) The bidder should have an established set up in India and Site office be located in Jabalpur.
- e) That they have qualified Developers who are regularly engaged in developing website / such works along with its maintenance for two years for the type specified and have adequate technical knowledge and practical experience.
- f) The Bidder must not have been blacklisted by any of the Government Organization(s)/Public Sector Undertaking (s) (PSUs)/utility.
- g) The Bidder must have developed at least one website for government organization / body.

4.0 GOODS TO BE PROCURED:-

The Redevelopment of SLDC, website along with its maintenance for two years against this tender specification has been indicated in Price Schedule based on which prices are to be quoted.

The Bidders are allowed to submit their offer subject to fulfilling financial, experience and capacity criteria as prescribed in the bid (Tender Specification).

5.0 **INSTRUCTIONS FOR ONLINE BID SUBMISSION:-**

- 5.1 Bidders are requested to submit their offer as per conditions of this bidding document. In case of any deviation from conditions as specified herein, the offer will not be accepted.
- 5.2 The bidders are required to submit soft copies of their bids electronically on the MP TENDERS Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the MP TENDERS Portal, prepare their bids in accordance with the requirements and submitting their bids online on the MP TENDERS Portal. More information useful for submitting online bids on the MP TENDERS Portal may be obtained at <https://mptenders.gov.in/nicgep/app> wherein the details and relevant links are available in the Bidders Manual Kit on the right pane of website which is also given as under:

Bidders Manual Kit - Open Source Software Link :-

Sr. No.	Particulars	Downloads
1	Notice to Bidders	notice_to_bidders_v906.pdf
2	Registration of Bidders	Bidder_Registration_Manual_Updated_v906.pdf
3	Uploading of My Documents	MyDocument_Updated_v906.pdf
4	Online e-Bid Submission	Three_Cover_Bid_Submission_New_v906.pdf
		Two_cover_bid_submission_new_v906.pdf
		Four_cover_bid_submission_new_v906.pdf
		Single_Cover_bid_submission_New_v906.pdf
5	Online Bid Withdrawal	bid_withdrawal_updated_v906.pdf
6	Online Bid Re-submission	Bid_Resubmission_Updated_v906.pdf
7	Clarifications (Tender Status, My Archive...)	Enquiry_Updated_v906.pdf
8	Trouble Shooting	troubleshoot_document_v906.pdf
9	BoQ Preparation Guidelines	ItemWise_BOQ_New_v906.pdf
		Percentage_BOQ_Updated_v906.pdf
		ItemRate_BOQ_Updated_v906.pdf

5.3 **REGISTRATION:-**

- 1) Bidders are required to enrol on the e-Procurement module of the Central Public Procurement Portal (URL: <https://mptenders.gov.in/nicgep/app>) by clicking on the link "**Online bidder Enrolment**" on the MP TENDERS Portal.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.

- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the MP TENDERS Portal.
- 4) Upon enrolment, the bidders will be required to register **their valid Digital Signature Certificate (Class III Certificates with signing key usage)** issued by any Certifying Authority recognized by CCA India, with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

5.4 **SEARCHING FOR TENDER DOCUMENTS:-**

- 1) There are various search options built in the MP TENDERS Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, other keywords etc. to search for a tender published on the MP TENDERS portal.
- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the MP TENDERS Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

5.5 **PREPARATION OF BIDS :-**

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Bidder should go through the tender document carefully to understand the documents required to be submitted as part of the bid. Bidder should note the number of covers in which the bid documents have to be submitted, the number of documents including the names and content of each document that needs to be submitted. Any deviation from these may lead to rejection of the bid.
- 3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and

again. This will lead to a reduction in the time required for bid submission process.

5.6 **SUBMISSION OF BIDS :-**

- 1) Bidder should log in to the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 2) Bidder has to upload scanned self-certified copies of credential/PQR documents against respective tender as specified in NIT.
- 3) Bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 4) Bidder has to select the payment option as “online” for payment of the tender fee / EMD as applicable.
- 5) **Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the file name. If the BoQ file is found to be modified by the bidder, the bid will be rejected.**
- 6) The server time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- 7) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid opener’s public keys.
- 8) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 9) Upon the successful and timely submission of bids (i.e. after clicking “Freeze Bid Submission” in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 10) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

5.7 **ASSISTANCE TO BIDDERS:-**

- i. Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.

- ii. Any queries relating to the process of online bid submission or queries relating to MP TENDERS Portal in general may be directed to the 24x7 MP TENDERS Portal Helpdesk telephone No 0120-4001002.

5.8 BID SUBMISSION:-

Bidders should duly upload the documents and fill the tender. The online tender should be submitted before Tender Submission End date.

5.9 SUBMISSION OF EARNEST MONEY DEPOSIT (EMD) :-

The tenderer shall furnish Online EMD as part of its Bid. The amount of earnest money shall be **₹. 7,000.00 (Rs. Seven Thousand) Only**.

Earnest Money shall be furnished in the following manners :-

- i. The EMD of respective amount as indicated against the tender, is to be submitted Online by bidder.
- ii. In case of BG towards EMD, bidder is required to upload scanned copy of BG on E-Portal and subsequently submit original BG in physical form within seven days after opening of Technical Bid. The bid of such bidders shall be considered for evaluation only after receipt of original BG physically.
- iii. No offer will be accepted without valid Earnest Money Deposit unless exempted as detailed below of this Section-I. The tenderers are required to invariably upload the documentary evidence of submission of EMD exemption certificate of relevant field if applicable being SSI/NSIC registered unit. The following are exempted from payment of Earnest Money :-
 - a. Registered Small-scale Industries of Madhya Pradesh or MSME registered firms of MP.
 - b. Ancillary units of than Madhya Pradesh State Electricity Board.
 - c. M.P. State/Central Government undertakings or fully owned State Govt. manufacturing unit with 100% Govt. shares.
 - d. Small-scale units enlisted with the National Small-scale Industries Corporation for Central Govt. Stores Purchase Programme.
- iv. If the Earnest Money is not submitted, the offers shall be summarily rejected and shall not be opened subject to the conditions indicated in Clause 5.9 (iii) above.
- v. The EMD of participating tenderers shall be released only after completion of all contractual formalities including submission and acceptance of Security Deposit towards Performance Guarantee by the successful tenderer.
- vi. The Bidders covered under category 5.9 (iii) are required to upload scanned copy of relevant documents duly attested for claiming exemption in furnishing earnest money. Further, registration certificate should clearly certify that the supplier is registered for the manufacture of the item offered. If this is not complied with, the Bid will be rejected. Bidders are also requested to upload scanned Copies of all relevant documents within stipulated period in accordance with procedure laid down above.
- vii. SSI / NSIC certificate should clearly indicate validity period of the registration. In case this is not specifically indicated, the registration will be treated as invalid and

offer will be ignored. Validity of certificates should be available minimum upto the period of validity of offer.

- viii. If any mismatch is found in the documents submitted in physical form and that uploaded online, the documents submitted online shall be considered final and no justification in this regard shall be entertained by MPPTCL.

5.10 Techno Commercial Bid:-

Bidders must positively complete online e-tendering procedure at <http://www.mpeproc.gov.in>. They shall have to submit the following documents online in the website.

- i. Their complete techno-commercial offer containing detailed material description, specification and all commercial terms and conditions. This document should not contain any price part.
- ii. Techno-commercial information in the form of questionnaire and schedules as indicated in clause 34 of this Section –I.

5.11 Price Offer :-

Bidder shall have to submit the price offer documents downloaded from website and uploaded as per instructions therein. Physical submission of price bid will not be considered. The price offer of techno-commercially qualified bidder shall be opened online at the notified date. Bidders can view information of date of price offer opening by logging in to website.

5.12 Opening of Tenders:-

During the online Techno Commercial offer opening, the EMD/ tender cost part of all the bidders will be opened first and after the verification of the uploaded copy of EMD / tender cost, the offers will be short listed for Techno-Commercial opening. Subject to fulfilment of conditions related to tender cost / earnest money deposit, the techno-commercial offers shall be opened and after evaluation of the same, the decision will be taken for selection of offers for the purpose of opening of price offer.

5.13 Change in date & time of opening of bids:-

Bids shall be opened on the due date and time as notified in the presence of the bidder or their authorized representative who may be present. If the due date of opening / submission of tender document is declared a holiday by the Central/State Govt. or Local administration, it will automatically get shifted to the next working day, for which no prior intimation shall be given. The tender opening shall be continued on subsequent dates in case opening of all the bids is not completed on the date of opening.

In the event of any issue, the tender/bid data in question shall be liable for a due process of verification by the authorized officer of e-procurement system of Madhya Pradesh Power Transmission Co. Ltd., Jabalpur.

It may please be noted that the due date/time of opening can be altered, extended, if desired by the Company without assigning any reason. However, due intimation shall be given / published.

5.14 Hard Copies:-

- i. All the bidders shall invariably upload the scanned copies of documents i.e. System generated receipt of Online payment made towards EMD/ BG towards EMD/ SSI or NSIC registration, as the case may be, towards EMD and system generated money receipt for online payment of tender cost in e-procurement system and this will be the primary requirement to consider the tender/bid responsive.
- ii. The evaluation of techno-commercial offer shall be carried out after verifying the uploaded certificates / documents, SSI or NSIC registration towards EMD and system generated receipt for tender cost in the e-procurement system.
- iii. The bidders shall invariably furnish the system generated receipt for tender cost/ EMD, hard copies of Certificates / Documents uploaded including Schedules (except Schedule-I) to the Tender Inviting Authority **within the date and time specified in the tender**. On receipt of documents, the department shall ensure the genuineness towards EMD/tender cost and all other Certificates / Documents uploaded by the bidder in e-procurement system in support of the qualification criteria before opening of Price offer.

- 5.15** The bidder has to keep track of any changes by viewing the addendum/corrigendum issued by the tender Inviting Authority on time-to-time basis on e-Procurement platform. The department calling for tender shall not be responsible for any claims/problems arising out of this.

6.0 INSTRUCTIONS TO TENDERERS :-

In Schedule-III (Technical Questionnaire) and Schedule-A (Commercial Questionnaire), various important technical and commercial terms and conditions are given. It is necessary to furnish all the information as per Questionnaire in standard format without making any reference to any clause in the tender. The Questionnaire duly filled in and signed has to be uploaded / submitted along with the offer.

- 6.1** The price offer shall include submission of details of prices strictly as per Schedule-I (Schedule of prices and quantity) in standard online format. It may be mentioned that no such information should be furnished in the price offer which may not be in conformity with details furnished in techno-commercial offer/bid. In case of any discrepancy, suitable loading on prices will be considered for which responsibility will rest on the bidders. The Bidder will be solely responsible for correctness of their quoted prices.
- 6.2** Further submission of any additional information or document after opening of techno-commercial part of tender, which may affect the financial commitment or technical/commercial eligibility of tenderer, will not be allowed.
- 6.3** It is obligatory on the part of the bidder to comply with all our commercial terms & conditions.
- 6.4** The bid submitted by bidder of Madhya Pradesh State should be accompanied by tax clearance certificate, issued by concerned Commercial Tax officer, GOMP.
- 6.5** The MPPTCL reserves the right (i) to reject any or all tenders or to accept any tender considered advantageous to the MPPTCL whether it is the lowest offer/ bid or not and (ii) to split the quantities against the offer/bid on more than one firm for the same

items/works. No reasons will be assigned by the MPPTCL for this and this will be binding on the bidders.

- 6.6** Tenders/Bids submitted through any other mode shall not be considered.
- 6.7** All Tenders/Bids should be made out in English.
- 6.8** The bidders are requested to furnish certification / requisite document / registration certificate whether they are covered under MSMED Act 2006 indicating category i.e. micro unit, small unit or medium enterprise.
- 6.9** The bidders shall submit their eligibility and qualification details, techno-commercial bid (all Schedules), price offer/bid Schedule-I etc. in the standard formats displayed on e-procurement website / appended with the tender documents. The bidders shall upload the scanned copies of all the relevant certificates, documents etc. in support of Techno-commercial offer / eligibility criteria and other requisite certificate / documents on the e-procurement web site. The bidders shall sign on the statements, documents, certificates, uploaded by him, owning responsibility for their correctness / authenticity. The bidders may use the online briefcase feature of e-procurement website for keeping all the documents (scanned copies, PDF files, excel files etc.) that they may require to attach / upload during online tender/bid preparation process in order to complete the process in time and to avoid the possibility of session expiry / time out. The bidder shall attach / upload all the required documents for the specific tender during the tender/bid submission as per the tender notice and tender document.
- 6.10** On the due date of e-tender opening, techno-commercial offer of qualified bidders (of those bidders having desired credentials & PQR and EMD as per NIT) will be opened online. MPPTCL reserves the right to extend the due date of opening of techno-commercial offer, considering participation of qualified bidders in the tender.
- 6.11** The bidder will be solely responsible for the correctness / genuineness of the downloaded tender documents from the website. If the offer submitted through the downloaded tender documents is incomplete or with changed contents, the offer will be summarily rejected.

7.0 VALIDITY OF BIDS:-

The bid should be kept valid for a minimum period of four months from the date of its opening. The bids valid for less than four months will not be considered. No representation against rejection of bids on this ground will be considered.

8.0 OPENING OF PRICE BID:-

During the online EMD & Techno Commercial bid opening, the EMD / Bid cost part of all the bidders will be opened first and after the verification of the uploaded document, the offers will be short listed for Techno-Commercial opening. Subject to fulfilment of conditions related to earnest money deposit, the techno-commercial bids shall be opened and after evaluation of the same, the decision will be taken for selection of offers for the purpose of opening of price bid.

9.0 IMPORTANT BID DETAILS:-

1	Department Name	:	SLDC, M.P.P.T.C.L
2	Name of Purchaser	:	Superintending Engineer(LD:E&T)

3	Tender Number	:	LDET - 02/2023-24
4	Name of the Tender	:	Redevelopment of SLDC, website along with its maintenance for two years.
5	Tender Type	:	Three Part Tender
6	Tender Cost	:	₹. 500.00 + ₹.90.00 (GST@18%)
7	Tender Cost payable	:	Online payment
8	Bid submission	:	Online
9	Place of Tender opening	:	Jabalpur
10	Officer Inviting Bids	:	Superintending Engineer (LD:E&T)
11	Contact Person	:	Executive Engineer (LD:E&T)
12	Address/ E-mail id	:	seldentmp@gmail.com
13	Contact Details: Tel. No. /Fax	:	0761-2702753 (E.E), 2702744 (S.E), Fax 0761-2970119

10.00 IMPORTANT KEY DATES:-

Sr. No.	Tender Stage	Particulars	Date & Time
1.	Publication of tender date online	Tender Purchase online	25.07.2023 17.00 Hrs
2.	Document download start date	-	25.07.2023 17.30 Hrs
3.	Seek clarification Start Date	-	-
4.	Seek clarification End Date	-	-
5.	Pre-Bid Meeting	-	-
6.	Bid Submission Start Date		31.07.2023 10.30 Hrs
7.	Bid Submission End Date (On line submission)		16.08.2023 15.00 Hrs
8.	Bid Opening Date (EMD & Techno Commercial bid opening)		17.08.2023 15.00 Hrs
9.	Financial / Price Bid opening (for qualified tenderers only)	(Price Bid-Online)	Will be informed later

Note:-

10.1.0 The tenderer has to quote their rates online only in Price Schedule. The price bid shall be uploaded online as per schedule of key dates. Please note that the Schedule of Price bid will not be accepted physically. In case Financial / Price bid is submitted physically the offer/bid will be rejected. The offer of the eligible tenderers for the respective item shall be opened online as per key dates.

10.1.1 The tenderers have to submit documents online as detailed in Clause No. 34 of Section-I.

10.1.2 The date of opening of financial bid/price offer may vary depending upon time taken for techno-commercial evaluation. The tenderers may please keep themselves updated of price offer opening date from the e-portal.

11.0 EVALUATION AND QUALIFICATION CRITERIA :-

The financial and supply capacity criteria that will be taken into account to qualify the lowest-evaluated Tenderer are specified here in below. All these criteria shall be evaluated on a pass–fail basis only. L-1, L-2, L-3 etc. shall be decided on the basis of total offered price (total cost for redevelopment of website + maintenance and all taxes / duties). For each bid item wise cost would be computed by loading the ex-works price, installation & commissioning charges with taxes, duties and freight charges and based on the lowest computed cost, the contract would be awarded to the lowest substantially responsive bidder subject to fulfilment of Qualifying Criteria (Financial and Supply Capacity Criteria). In case the prices received are found to be much higher than the cost estimated by the Purchaser, the Purchaser reserves the right to negotiate the prices with the lowest substantially responsive bidder only.

12.0 COMPLETENESS OF OFFER:-

It has been noticed in the past Bids that some of the information furnished in the schedule of technical particulars and technical questionnaire do not match with each other. In order to avoid any discrepancy, it may be noted carefully that for the purpose of price evaluation, the details brought out by the Bidders in “Schedule of Technical Questionnaire” and “Schedule of Commercial Questionnaire” will be treated as final and evaluation will be done based on the information which will be given in these schedules. In case of any discrepancy in regard to information given in any other table, responsibility will rest on the Bidders. While this condition shall be applicable for the purpose of price evaluation, at the time of acceptance of offer, the Purchaser will have the right to take such of the values which are advantageous to the Purchaser.

Bidders have to ensure before submission of their offer its completeness in regard to all qualifying requirements. The bidders has to ensure that required certificates of experience, performance, etc., as required elsewhere in this document are necessarily attached with their offer. It needs to be appreciated that sufficient time is being allowed between invitation of Bid and its opening. Bidders in case of doubt may feel free to seek clarifications required by them before submitting their offer. The Purchaser may or may not seek any clarification on the details furnished in the offer of individual bidder. Non submission of any details or document required may render their Bid offer liable for rejection. **This may please be noted carefully.**

13.0 NON-RESPONSIVENESS OF BIDS:-

The Bids received will be rejected summarily on the following grounds-

- i. The EMD as per Bid not uploaded.
- ii. The Bid cost as per bid not uploaded. No exemption to bid cost shall be given.
- iii. The Bidder not fulfilling the experience and/or supply capacity criteria.
- iv. The Bidder not uploaded the required documents in support of experience and/or supply capacity criteria.
- v. The Bidder does not have adequate technical resources to execute the contract.
- vi. If various schedules as per Bid are not uploaded in the required format (PDF and/or excel file format, as applicable).
- vii. If the self-declaration regarding history of Litigation is not uploaded.
- viii. If the Tender form is not uploaded.

- ix. If the uploaded documents are not self-attested.
- x. The Bidder not complying with the other terms and conditions as stipulated in Bidding Document.

14.0 MPPTCL'S RIGHT TO ACCEPT OR TO REJECT ANY OR ALL BIDS:-

The MPPTCL reserves the right to accept any bid and to annul the bidding process and reject any or all bids at any time prior to award of contract without any obligation to assigning any reason whatsoever and without thereby incurring any liability to the affected Bidder or Bidders. MPPTCL, at its discretion may accept minor deviations in the qualifying techno-commercial criteria and in technical specifications of the offered equipments, in the interest of the company.

15.0 POLICY FOR ACCEPTANCE OF OFFERS:-

MPPTCL also reserves the right to take into account overall past performance of bidders for the purpose of acceptance of their offer. The following conditions in this regard may please be noted:

- 15.1 Notwithstanding the experience and supply capacity criteria as stipulated in the bid document which have to be necessarily complied with for the purpose of qualifying against the bid, it may be noted that the MPPTCL reserves the right to take into account the supply capacity, past performance of the bidder in regard to quality of supply of materials, performance in regard to timely supplies and also performance in regard to making available supervisory services as well as after sales services, for the purpose of evaluation of offer as also for considering the same for acceptance.
- 15.2 It may please be noted that MPPTCL expects that bidders are submitting their offer for full quantity, it will be obligatory on the part of bidder that they offer minimum 100% quantity covered under the bid. The Bid with a quantity offered less than this quantity shall not be considered for evaluation and placement of order.

16.0 PAYMENT TERMS & PROCEDURE:-

16.1 i.) 100% Payment towards redevelopment of SLDC, website along with taxes and duties shall be released within 30 days from the date of submission of bill along with relevant documents regarding work completion certificate. The MPPTCL shall not be liable for any interest due to delay in payment. The invoice with proper Goods and Services Tax details along with bank details (NEFT/RTGS) for on line payment shall be considered. MPPTCL GST Registration No. is – **23AADCM4432C1Z3**. The bills will be verified, passed and sent to Regional Account Officer, MPPTCL, Jabalpur for making payment.

ii.) The Payment towards maintenance support for a period of two years shall be made through half yearly running bills which are to be submitted in triplicate to this office in the name of "**The Superintending Engineer (LD:E&T), SLDC, MPPTCL, Nayagaon, Jabalpur-482008**". Maintenance charges during AMC period shall be paid half yearly on submission of invoice by the contractor and certification by owner. The payment is required to be released within 30 days of submission of invoice by the contractor complete in all respect. The payments are required to be made directly to the contractor through electronic payment mechanism.

iii.) The payment of bills shall be processed after Income Tax deduction at source and or any other tax which is required to be deducted as per GST Act.

16.2 **PRICES:-** The prices shall be quoted for redevelopment of new SLDC website on F.O.R. destination basis at site strictly as mentioned in Schedule-I with breakup of prices as

indicated in the above schedule including all charges towards taxes, duties, transportation etc. No other charges are payable.

16.3 FIRM & FIXED PRICES:-The prices against this bid specification shall be on “FIRM” (Fixed) cost basis and no price variation whatsoever shall be payable.

17.0 TAXES:-

- a. Ex-works prices and freight charges should be quoted exclusive of GST. The rate and amount of GST as applicable should be mentioned separately in given schedule.
- b. The GST shall be payable as per actual subject to submission of documentary evidence.
- c. GST on raw material / semi-finished product / services shall not be payable extra and is treated as included in the quoted F.O.R. prices. Also variation in GST on raw material / semi-finished product / services, if any, during the pendency of order, shall be borne by the firm.

Any variation in GST shall be payable subject to submission of documentary evidence within the contractual period of the contract only. The GST on finished equipment/material/services will be paid by the purchaser as per the rates in force at the time of execution, provided the actual completion period is in conformity with the contractual completion schedule. If there has been delay and extension in time has been granted by the purchaser covering such delay, then the GST will be paid as per rates in force at the time of execution. If however, there is delay and extension in time is not granted, payment of GST on finished equipment shall be limited to the rates applicable to the contractual period / or the actual date whichever is less.

- d. ***The bidder shall ensure that if any rebate in the taxes is available to them in instant tender, the same is passed on in the remark column of the price Schedule.***

Any variation in taxes and/or duties shall be payable subject to submission of documentary evidence within the contractual period of the contract only.

18.0. CONSIGNEE:-The material shall be delivered to “**The Superintending Engineer (LD:E&T), SLDC, MPPTCL, Nayagaon, Jabalpur**”.

19.0 DELIVERY / WORK COMPLETION PERIOD:-

- i. Timely completion of the website development would be the essence of the contract. The work should be completed within 03 months from the date of placement of order.
- ii. Work completion shall be reckoned from date of order. The entire website shall be offered for inspection by the successful bidder within 02 months from the date of issue of this order. After inspection, the modification/bugs/suggestion provided by SLDC shall be completed by firm within one month. Therefore total work completion period shall be three months only.
- iii. The Bidder shall be entirely responsible for arranging the completion of work as per desired quality and standard within the stipulated time period.

19.1 DEVELOPMENT OF WEBSITE :- The redevelopment of new SLDC website. shall be done by the firm at SLDC, MPPTCL, Nayagaon, Jabalpur immediately after receipt of order and as per scope of work. The firm shall depute developer / professional team to the site and all the expenses on this account including travel, accommodation, transportation, communication etc. shall be borne by the firm. The firm shall mobilize their resources so that, the development of new SLDC website is done as early as possible. The firm shall ensure round the clock availability of SLDC, website for smooth functioning of the system.

19.2 Project Monitoring :- For monitoring of the work, weekly review meeting in physical form shall be organized at SLDC. Contractor will be required to give the progress report of the work done on weekly basis. He will also submit program of work to be done in the next week . The program will be subject to alteration or modification at the direction of the SLDC, who may discuss such modifications or alterations as considered necessary.

20.0 SECURITY DEPOSIT:- The firm shall have to deposit an amount of **10.0%** of the total order value (i.e. Charges for redevelopment of new SLDC website + 2 years maintenance charges) within 28 days from the date of purchase order, towards the security deposit for performance guarantee and also for faithful performance of the terms & conditions of the order, in any of the following form only :-

- i. Payment should be made through Demand Draft in favor of "RAO MPPTCL COLLECTION ACCOUNT SLDC" JABALPUR or through RTGS/NEFT. The detail is given below :-

Name of Account : "RAO, MPPTCL COLLECTION ACCOUNT SLDC"
JABALPUR.
Current Account No. : 571701010050209.
Name of Bank : UNION BANK OF INDIA.
Branch Address : SHAKTI BHAVAN ROAD, JABALPUR.
IFSC Code : UBIN0557170.

- ii. Bank Guarantee on any Nationalized / Scheduled Bank strictly as per Board's / MPPTCL proforma which shall be furnished along with purchase order. The Bank Guarantee shall be sufficiently valid to cover the ((01 Year Guarantee period + 02 Yrs Maintenance period) and 6 months lodgement period)).

The Security Deposit shall be returned only on request & after faithful performance of the terms & conditions of the order and on expiry of the contract (i.e. one year guarantee period + 02 years maintenance period), provided there are no claim for recovery against the firm.

In case, if the security deposit is not submitted within twenty-eight (28) days of the order date, SLDC may at its discretion recover an amount equal to 0.25% of the amount of performance security per week of delay or part thereof subject to maximum of 5.0% from the firm's subsequent bills. The delay period shall be counted excluding initial submission time of 28 days. .

Submission of Security Deposit is a mandatory requirement and if the successful tenderer fails to submit the Security Deposit for **10.0% value of order**, the purchaser shall take action against the tenderer as per terms of order which may include invoking risk purchase clause of the order.

20.1 The facility of depositing Permanent Security Deposit has been discontinued and hence the security deposit shall have to be furnished separately for individual supply order / contract.

21.0 PENALTY:-

21.1 The redevelopment of new SLDC, website shall be deemed to be the essence of the contract. In case of delay in redevelopment of new SLDC, website, a penalty @ 0.5% of the order value per week or part thereof, subject to a maximum of 10% of order value (development charges) shall be recovered from the firm towards delay.

21.2 In case of delay in maintenance of SLDC, website / smooth functioning of SLDC, website, as per instructions of concerned EE, a penalty @ 0.5 % of cost (charges towards maintenance cost) for each week or part thereof, subject to a maximum of 10% of the maintenance cost shall be deducted from service charge bill.

22.0 PERFORMANCE GUARANTEE:-

i. The redevelopment of new SLDC, website shall be guaranteed for satisfactory performance for a period of 12 months from the date of development at SLDC, MPPTCL, Jabalpur. Any bug / cyber security threat / vulnerability identified reported by statutory bodies is to be removed by the firm during guarantee period / maintenance period.

ii. Any vulnerability found in smooth functioning of the website during guarantee period shall be rectified on site free of cost within 15 days of notification.

iii. In case, the smooth functioning of website is not done within stipulated period then apart from operating clause of Penalty (which provides for imposition of penalty/ liquidated damages, risk purchase/repair at supplier's cost and cancellation of the contract), the MPPTCL may also take suitable penal action against the firm, which may include encashing the Performance Security to the extent required besides debarring the firm from all future business with the MPPTCL for a period which will be at the discretion of MPPTCL.

iv. The bidder shall furnish all relevant technical guaranteed particulars of the materials offered. Offers without such details may not be considered.

23.0 FORCE MAJEURE:- Deliveries stipulated in the purchase order shall be subject to force majeure conditions. The force majeure circumstances/conditions shall include strikes, lock-outs, war, fire accidents, earthquakes, floods, national calamity, riots, civic commotion, damage to plant, stoppage at the works and/or any other reasons whatsoever beyond reasonable control of the supplier. Prevalence of force majeure will have to be got certified by appropriate Government Agency. The cause of force majeure condition will be taken into consideration only if the supplier within 15 days from the occurrence of such delay notifies the purchaser. The MPPTCL shall verify the facts and grant such extension as the facts justify, for which the supplier shall submit this representation with documentary evidence.

24.0 QUANTITY:-The quantities indicated in Schedule-I are provisional. The MPPTCL reserves the right to vary the quantities to any reasonable extent while placing the order.

25.0 REBATE:-In case, any rebate is offered, the same is to be indicated clearly and the application methodology should be mentioned specifically to avoid any ambiguity. It should however be noted that no rebate will be accepted once the bid is submitted by the bidder.

26.0 DISPUTE:-All suits or proceedings relating to any dispute or claim arising out or in the course of performance of the contract shall be filed exclusively in the court situated at Jabalpur. The Courts at Jabalpur shall have exclusive jurisdiction in all matters of Disputes.

27.0 TERMINATION:- In the event of any breach of the terms of the order, the Purchaser reserves the right to cancel the order for part or whole of the materials yet to be supplied and to purchase elsewhere on account and at the risk of the supplier, part or whole of the materials not supplied.

28.0 RECOVERIES OF LIABILITIES AGAINST OTHER CONTRACTS:- Any amount recoverable from the successful Bidder against earlier contracts with the MPPTCL/MPSEB will be adjusted from payment due and/or performance security furnished against the contract that may be awarded under this specification.

29.0 CORRUPT PRACTICES:- In case during Bid evaluation or after award of contract, it is found that the information furnished by Bidder is not correct and bidders engaged in corrupt/fraudulent practices in competing for the contract, the matter will be taken seriously. Under such circumstances either Bid will be considered as non-responsive or if contract is awarded, same will be cancelled immediately at the risk and responsibility of the Bidder.

30.0 ACCEPTANCE TESTING :-

- (i) The website will be verified by SLDC Engineer before handing over. Testing will be done at SLDC, Jabalpur.
- (ii) Any bug / cyber security threat / vulnerability identified reported by statutory bodies is to be resolved / removed by the firm during guarantee period / maintenance period.
- (iii) The acceptance of any quantity of the material shall in no way relieve the successful tenderer of his responsibility for meeting all the requirement of this specification and shall not prevent subsequent rejection if such equipment are later found to be defective.
- (iv) Training to SLDC engineers shall be provided for Maintenance and administration of website before acceptance by SLDC.
- (v) The Security Audit of website shall be arranged by the firm & website Acceptance shall only be granted after submission of Security Audit reply from CERT empanelled agency.

31.0 AUTHORIZATION CERTIFICATE:- The firm must have an authorization that they are qualified web developers. It is essential for the firm that they shall submit the copy of authorization certificate/letter issued along with the validity period with the offer. Please note that, the offer submitted by the firm without authorized certificate shall not be considered. The bidder should have an established set up in India and Site office be located in Jabalpur. That they must have completed at least 3 years of operation in the field of web application / software development for Government organizations / Public Sector Undertaking (PSU"s) / power sector utilities.

32.0 COMPLIANCE WITH OTHER CONDITIONS:- Although all other conditions have clearly been spelt out in the bid document, it is once again brought to the notice of bidder that they should go through the bid document carefully and comply all other conditions also like furnishing of list of past orders, GST Clearance Certificate, Authorization Certificate etc.

For verifying reasonability of prices by the purchaser, the bidders are required to enclose copies of orders under execution/executed recently for other Utilities along with bid for the offered material. It may be noted that the order copy must contain full scope of supply including price schedule etc. without any omission/deletion/hiding any information.

In nutshell, the Bid at the time of submission of technical and commercial offers itself should be complete in all respect. It should not be expected that in case of lack of any information, the MPPTCL will make any correspondence with the bidder. The documents and details as called for in the bid must be submitted without making any reference to submission

of such certificate against past order, bid or past experience of supplies with the MPPTCL etc. All bids wherein these conditions are not complied with may run the risk of rejection without any correspondence from our side.

33.0 DEPARTURE FROM THESE CONDITIONS AND SPECIFICATIONS :-

Should the Bidder desire to depart from these conditions and/or concerned specifications in any respect, he shall draw attention to such departures stating fully the reasons thereof. Unless this is done, these conditions and concerned specifications will hold good.

34.0 DETAILS OF DOCUMENTS TO BE UPLOADED :-

Following standard online formats are required to be filled in and self-certified scanned copies of following documents are required to be uploaded on portal as attached with this tender document to participate in the bidding process as detailed below :-

- i. Tender Form and proof of Tender cost paid.
- ii. Earnest Money (EMD) certificate / Exemption certificate proof.
- iii. Documentary evidence regarding Exemption for SSI/NSIC units, if applicable.
- iv. In case of BG towards EMD, bidder is required to upload scanned copy of BG on E-Portal and subsequently submit original BG in physical form within seven days after opening of Technical Bid.
- v. GST registration certificate.
- vi. GST clearance certificate.
- vii. Performance Certificate from the user departments.
- viii. Authorization Certificate.
- ix. Declaration regarding Litigation History.
- x. Orders under execution/executed recently for other Utilities along with bid for the offered item containing full scope of work indicating price and quantity schedule.
- xi. Audited Financial Statements for last three years.
- xii. Website developer during past 3 Financial Years.
- xiii. Schedule-II :- General Questionnaire.
- xiv. Schedule-III :- Technical Questionnaire.
- xv. Schedule-V :- List of past orders.
- xvi. Schedule VI :- Schedule of Technical deviation.
- xvii. Schedule-A:- Commercial Questionnaire.
- xviii. Schedule-B:- Schedule of Commercial deviation.
- xix. Schedule-VII :- Un-priced schedule.
- xx. Schedule-VIII :- Check List.
- xxi. Any other documents that bidder wish to upload..

Section-II

TECHNICAL SPECIFICATION

FOR

**REDEVELOPMENT OF SLDC WEBSITE
ALONG WITH ITS MAINTENANCE FOR TWO YEARS**

TECHNICAL SPECIFICATION FOR REDEVELOPMENT OF SLDC WEBSITE

1.0 This section provides information regarding desired technical specification for redevelopment of SLDC website along with its maintenance for 02 years. In addition, desired technical qualification of the Tenderers to qualify the tender has also been elaborated. This section also contains various forms and schedules/Annexure which are to be duly filled in and uploaded along with the tender.

1.1 It is not the intent to specify completely herein all the details of design and construction of Materials, However the material shall conform, in all respect, to the high standards of design and workmanship and be capable of performing the duties specified herein.

1.2 Introduction:-

State Load Despatch Centre, Madhya Pradesh intends to develop / remodel its website (www.sldcmpindia.com) for the purpose of information sharing and certain specific functional interactions with interested parties. The website shall be user friendly with simple & attractive design, easy navigation, fast loading, optimized for mobile & highly secured against the cyber attacks. The website shall comply with all the guidelines mandated in the document "Guidelines for Indian Government Websites" prepared by National Informatics Centre (NIC) (<https://guidelines.india.gov.in/>).

1.3 Purpose:-

The purpose of this scope is but not limited to Requirement gathering, Design, Engineering, Development, Installation, Implementation and Maintenance of a website with a highly secure role management system for SLDC to show all the operational data and other documents like regulations & important procedures, Tenders, Meetings, Links to other important websites, News, Photo Gallery, Manuals, Reports and other relevant information etc. The scope also includes development, implementation and maintenance of the website.

The scope envisages development of the new application as a bilingual application to accommodate communication in both Hindi & English language. Various features like content processing, file uploading and a highly secure user management system is aimed.

The scope essentially includes / aims to provide a highly professional website of SLDC aiming transparent & reliable information sharing. The scope essentially includes development of suitable methods to extract / collect necessary system data from existing processes of SCADA data to develop necessary graphs/plots

The purpose of the application is to redesign the "SLDC" website and migrating to standard technologies. Along with rewriting the existing website following enhancement requests need to incorporate in the application as well:

A uniform professional theme/ template for each Websites has to be developed by vendor. If a Vendor uses ready built template, the license cost shall be borne by the vendor. Prior approval is required from engineer-in-charge before finalization of template/theme.

All existing content of the current SLDC Website will be migrated to new platform including static pages, documents, downloads, reports and links to applications etc. If required, new pages would be developed.

1.4 Understanding Content available in present Website :-

This section provides a basic idea of the content of various pages in the present SLDC MP website.

(a) Left Menu :-

Sr. No.	Left Menu Level -1	Left Menu Level -2	Functions
1	Open Access		This page gives information regarding Wheeling Charges, Surcharges, MP transmission losses, link to open various documents related to open access. This page is user editable.
2	Scheduling	New Scheduling Declared Capacity Entitlements Requisitions Injection Schedule Drawal Schedule Inter State/Intra State STOA DISCOM surplus schedule ISGS Surplus Estimated losses Mirror Site for scheduling	This opens a separate website through an external link.
3	Meetings	Intra State OCC Meetings State Level Relay Setting Review Committee Meeting	Agenda & Minutes of various OCC meetings along with the user editable heading/title for the page. This entire page is user editable with options to edit/add/delete any record/documents. Agenda & Minutes of various meetings along with the user editable heading/title for the page. This entire page is user editable with options to edit/add/delete any record/documents. Separate provision of Manage Meeting page available to the Admin.
4	Commercial	State Energy Account DSM Account Wind & Solar DSM REC Account DISCOM Share Allocation Mirror site for commercial Meter interface report UI Pool Account RFC Pool Account SEM data OAC scheduled drawal reports: date wise OAC scheduled drawal reports: block wise DISCOM drawal reports: Month wise	This opens a separate website through an external link.
5	Weather		This opens a separate website through an

			external link.
6	RE Generator Info	Regulatory Requirements Registration form Telemetry Guidelines ABT Meter detail format Forecasting format One Time info format REMC format LVRT format PTCC format QCA registration form	Documents (.pdf/.doc/.xlsx) have been uploaded for each pages
7	Transfer Capability		This user editable page gives information regarding ATC/TTC declared for each month in a table form. The table is user editable.
8	Approved Shutdown	Approved Shutdown for tomorrow WRPC approved shutdown for next month	This opens a document which is uploaded on website server through FTP .pdf document is uploaded for this page
9	Eltrix portal		This opens a separate website through an external link.
10	REMC		This opens a separate website through an external link.
11	RE curtailment		This opens a separate website through an external link.
12	CPP Verification	Required details Annexure	.pdf document is uploaded for this page .docx document is uploaded for this page

(b) Top Menu :-

Sr. No.	Top Menu Level -1	Top Menu Level -2	Functions
1	Home		This is a website landing page with following information:- (i) Real time grid frequency, Deviation Rate, Current Schedule Rev No. & Time, Catered Demand. The information is derived through a .txt file which is sent to the website server from SCADA system through FTP every minute. (ii) MPPTCL, ISO logo (iii) Photo Gallery (iv) Visit Counter (v) Last updated date & time (vi) Disclaimer (vii) News (viii) Login form (ix) Background Photo
2	About Us		This user editable page gives information regarding State Load Despatch Centre & its functions. The information is also available in Hindi through a separate link.

3	Downloads	Central Acts, Regulations	Documents (.pdf/.doc/.xlsx) have been uploaded for each pages
		State Acts, Regulations	
		CEA Regulations	
		Other Acts, Regulations	
		First Time charging documents	
		List of imp grid elements	
		Planned Outage Procedure	
4	RTI		.pdf document has been uploaded for this page
5	Related Links		This page gives links to other important State & Central Government websites
6	Tenders		This page gives information regarding Tenders including Tender No., description & tender document. There is a provision for creating/editing/deleting any entry to the Admin.
7	Contact us		This page gives contact details of SLDC. A separate link is provided for viewing the contact details of Officers working at SLDC. Provision for providing the details of list of officers in a user editable table format should be made in the new website.
8	Feedback		The customer feedback may be provided through this page. The details of the feedback provided are available to the Admin.

(c) Other Sections of the website :-

- (i) Login to website :- There is a provision for the specified users to view the restricted contents/pages in the website. After entering the user credentials, the user is able to log in the website. After logging in, the users can see their last login date/time & the IP of the system through which they logged in. Following pages are additionally available to the logged in users:-

Sr. No.	Left Menu Level -1	Left Menu Level -2	Left Menu Level -3	Functions
1	Real Time data	MP System Overview (Generation)		This opens a separate website through an external link.
		MP System Overview (Transmission)		
		MP System Overview (DISCOM)		
		System Voltage		
		WRLDC		
		Trend		
		Alternate		
2	System Reports	NHDC Overview		In this page, user can view the Performance report & Power Supply
		Daily Reports		

				Position report for any selected date. These reports are uploaded by the specific users who can upload the daily reports.
3		Monthly Reports		In this page, user can view the monthly report for any selected month/year. These reports are uploaded by the specific users who can upload the monthly reports.
4		Yearly Reports		In this page, user can view the annual report for any selected year. These reports are uploaded by the specific users who can upload the yearly reports.
5		DISCOM Reports	Same day report	This opens a .txt file uploaded to the website server through FTP
			Previous day report	This opens a .xlsx file uploaded to the website server through FTP

(ii) **News Section:-** In this section, the news headlines are visible, clicking on which opens the detailed news. Following features are envisaged in Managing News section for the admin:-

- a. Option to highlight the news.
- b. Provision of selecting Style/Font/Size/Format of the text
- c. Hyperlinking the text
- d. Upload any image
- e. Insertion of any special characters
- f. Insert table
- g. Aligning of text

(d) **ADMIN :-**

Following provisions & functionalities are present for the Admin :-

- (i) **Manage Menu:-** Provision to create/edit/delete any Menu along with search and filter option. For creating any menu, options are available to select menu position (top menu/left menu), enter menu title, menu level, link menu (fixed page/cms page/external link/PDF etc), whether login required to view the menu. There should be option to reshuffle the menu position.
- (ii) **Manage Pages:-** Provision to create/edit/delete any Pages along with search and filter option. For creating any pages, following options are available:-

- Enter Page title
 - Link to Menu/other
 - Whether login required or not to view the page
 - Provision of selecting Style/Font/Size/Format of the text
 - Hyperlinking the text
 - Upload any image
 - Insertion of any special characters
 - Insert table
 - Aligning of text
- (iii) Manage News:- Already briefed in Point No. C (ii)
- (iv) Manage Photo Gallery :- Provision to create/edit/delete any Images along with image title. There should be no limitation in number of images that can be uploaded.
- (v) Manage Users:- Admin can create/edit/delete any user with provision of changing login id & password. Options to select whether the created user can upload daily/monthly/yearly report or not.
- (vi) Manage User Log:- The user logs are available with details like User Name, Last login date/time, logout time, IP.
- (vii) Manage Reports:- The reports uploaded by the user can be viewed/deleted/edited etc for any selectable date.
- (viii) Manage Tender
- (ix) Manage RTI
- (x) Manage meeting
- (xi) Manage Open Access
- (xii) Manage Download: The admin can manage the uploaded documents.
- (xiii) Reset Password

1.5 Website Requirements:-

Developer must follow guidelines for Government of India websites to ensure proper standardization of all content. Website needs to be design with all dynamic features for updation and prescribed web accessibility features as below :-

- Least site opening time
- Clean and professional design
- Website reflect our organization indent
- Search engine friendly website
- Security of website

The website should contain all the features of the current website & following new features are required to be incorporated :-

- The website shall be built on the latest technology like PHP based Laravel framework.
- Bilingual Website : Website should be bilingual-English and Hindi. No plugin will be used to translate the English content to Hindi.
- Security: Website shall be secured from SQL injection, XSS attacks and other common threats to security. Any attempts to breach the security shall be automatically notified to administrator by email.
- A security audit report from CERT-In certified agency for the websites shall be submitted to engineer in charge before acceptance.

- The website shall be free from vulnerabilities like Clickjacking, Clear Text Password, Email Spoofing, Directory Traversal, Login Bruteforce, DDOS, HSTS Disabled, Outdated Server versions, Geofencing, Unwanted Port blocking etc.
- Provision of taking backup of website and its restoration.
- Limit Login Attempts:- The failed login attempts shall be restricted to 3 Nos. The user shall be blocked after 3 unsuccessful attempts. Website admin can reset the user thereafter.
- Entire logs of the website shall be stored and available for a period of 6 months. Interface to be provided for generating the log reports.
- Ownership information is displayed on the homepage/homescreen and on all important entry pages/screens of the website.
- Website should be responsive on all types of devices (laptop/tablet/mobiles etc.)
- Costs of any additional software components, plugins, extensions that are recommended by engineer in charge & need to be purchased for developing the websites shall be borne by the vendor.
- Homepage/homescreen of the website displays the last updated/ reviewed date.
- Feedback is collected through online forms and a mechanism is in place to ensure timely response to feedback/queries received through the website
- The website has been tested on multiple browsers. Hindi/Regional language fonts have been tested on popular browsers for any inconsistency
- Website uses Cascading Style Sheets (CSS) to control layouts/styles and incorporates responsive design features to ensure that the interface displays well on different screen sizes
- Content of the web page prints correctly on an A4 size paper
- Complete and self explanatory title of the homepage (appearing on the top bar of the browser) is provided.
- Website has a copyright policy, prominently displayed on the homepage.
- Website has a readily available help section
- There is a mechanism for user to control scrolling, blinking content
- All pages in the website have a link to the home page.
- Website has either a “search” box or a link to a “search” page from every page of the website.
- Website and respective CMS, 3rd party plugins, codes, etc. are updated to the latest versions
- All passwords, connection strings, tokens, keys, etc. should be encrypted with salted hash. There should not be any plain passwords stored in config files or source code or in a database.
- All exceptions should be handled appropriately. Custom error pages should be displayed for any errors/exceptions. At no point of time, a portion of source code should be displayed on the page in case of an error or exception.
- Configure captcha for login pages.
- Multi-factor authentication (MFA) for user login to website
- There should be provision of Malware Scanning of website on regular basis. Any Malware detected should be quarantined immediately and notified to the SLDC engineer in charge.
- The website should be built dynamically.
- After successful completion of website, the bidder has to share source code with SLDC and will submit the source code whenever any change occurs.
- Plotting of different types of charts/graphs based on numeric data during the Guarantee & AMC Period.

- Securing Databases: Database being the core of any application and/or organisation and is used to store large amounts of highly sensitive and personal information. Therefore, appropriate technical controls should be in place to safeguard the databases and information stored in them. The following are the guidelines for securing databases:
 - (a) Implement strong encryption and key management mechanism for the information.
 - (b) Implement strong hashing and salting algorithms to store passwords in the database.
 - (c) Use secure credentials for database access.
 - (d) Utilise strong passwords//phrases or implement multi-factor authentication.
 - (e) Disable unnecessary accounts such as orphaned accounts, unused accounts, generic and service accounts.
 - (f) Enable access to the database only from the Web Server on a whitelisted port and it should not be assigned publicly accessible IP.
 - (g) TLS should be enabled in databases for secure communications between web servers and databases.
 - (h) Create admin restrictions, such as by controlling privileged access on what users can do in a database.
 - (i) The application should use the lowest possible level of privilege when accessing the database.
 - (j) Turn on node checking to verify applications and users.
 - (l) Enforce a strict access control policy and introduce role-based access control (RBAC) privileges.
 - (n) Ensure appropriate logging and monitoring of database logs.
 - (p) Implement a backup solution to store data and system configurations from the website, web application or web portal that should be backed up periodically

1.6 Scope of Work: -

The scope of work shall include but not limited to following:-

- Design, Engineering, Development, Installation, Implementation and Maintenance of website. Finalisation of design in coordination with engineer-in charge of SLDC.
- Migration of all database, reports, items, images etc. from old website to new website.
- A security audit report from CERT-In certified agency for the website before completion of whole migration.
- Ensuring round the clock functioning of website during One Year Guarantee & Two Years Subsequent Annual Maintenance Contract for the website.
- Closing of all the vulnerabilities in the website reported by CERT-IN/NCIIPC/other agencies.

Guarantee Period:-

The Modules developed should be covered with one year of warranty from the date of completion of the work; any issues arising in the website have to be rectified with minimum downtime. No extra charges will be provided for any other reasons. Following application support plan should be covered under warranty:-

- Change requests and additions to Web pages.
- Troubleshoot/ fix simple application user interface-related queries.
- Assist application users in understanding application's functionalities.
- Performing standard base services such as application health checks and preventive maintenance.
- Critical issues will be addressed and fixed within 48 hours.
- Non-show stoppers and non-critical issues will be fixed within 5 working days.

- Any modification in the software after acceptance shall be done free of cost
- Up-keeping & maintenance of the developed system and peripherals.
- Any development bug fixes arising during this time.

Maintenance/Support (AMC for 2 years):-

All software needs maintenance to ensure smooth running, keep up with technological advances, protect against security threats, and safeguard important data.

The maintenance will cover following activities

1. Technical support offsite as well as onsite as and when required for any technical queries/ issues regarding the Website should be provided.
2. Technical support should be reachable on phone and emails.
3. Escalation matrix should be submitted to engineer in charge.
4. Online Call Logging system & dedicated support telephone number shall be provided.
5. Patching of Website with new software releases should be done to keep it updated and secure.
6. Fixing of bugs found during operation of the websites
7. Logs of websites shall be reviewed periodically for improvement/fine tuning of the systems, any support request shall be responded and resolved on the same day. Proper redundancy of server/websites has to be kept for smooth operation of websites.
8. Proper backup of website has to be kept by the vendor. Restoration of backup in case of any requirement to be ensured by the vendor.
9. Maintenance would start after completion of augmentation of the Websites and certification by engineer in charge. Payment for maintenance/support would be released half yearly after completion of work.
10. The maintenance/support contract may be extended by SLDC for further two years on same terms & conditions.
11. Website availability will be evaluated monthly. Leased Line/hardware failure or failure deemed fit by engineer in charge shall not be accounted in the website availability. The bidder shall ensure that the website shall meet 99.9% availability requirement. The response time shall be 1 hour and the resolution time should be 2 hours.
12. During the AMC period, bidder shall provide technical support for the software operation for Annual Maintenance contract (AMC). During the AMC bidder shall provide remote support, off-Site, web and telephone support for the application on all days of the week. In case the site visit is necessary for the software system maintenance/restoration, the bidder engineer shall visit the site
13. Closing of all the vulnerabilities in the website reported by CERT-IN/NCIIPC/other agencies.
14. Malware Scanning of website should be performed on regular basis. Any Malware detected should be quarantined immediately and notified to the SLDC engineer in charge.
15. Development of new pages & functionalities during AMC.
16. Periodic cleaning of website
17. Administrative services like user management/password management.

1.7 ACCEPTANCE OF OTHER AUTHORITATIVE STANDARDS

In the paragraph 1.2 above relevant Indian Standard have been mentioned. However, the Materials meeting any other authoritative International Standard, which ensures equal or better quality than the standards, mentioned shall also be acceptable. Indian Standards for which are not available, the relevant equivalent International Standards will be applicable. Please enclose photocopy of all such standards according to which the Material has been offered.

1.8 In this bid, the Tenderers will have to furnish confirmation in regard to compliance of our entire technical requirement. The bid should clearly describe various technical particulars of the Materials as per details given in this specification. Based on above information all details required in Schedule-I to Schedule IX should be furnished so that we may be able to examine whether the Bid submitted is technically acceptable or not. Also all details and confirmation required as per Schedule-I to Schedule IX will form part of technical bid.

1.9 TECHNICAL SPECIFICATIONS :-

The redevelopment of SLDC website along with its maintenance for 02 years shall conform to the technical specification.

2.0 DATA AND DRAWINGS :-

The tenderer shall mention details of Drawings / Flow diagrams which have been uploaded along with the Tender in the following table :-

3.0 SCHEDULE :-

The Schedules, questionnaire and annexure attached with this specification are the integral part of the specification and shall be submitted duly filled in by the tenderers alongwith the offer. The bill of material for each equipment shall be submitted by the Tenderers separately. The makes of the equipment shall be clearly indicated. A general mention that the components shall be of reputed make will not be acceptable.

4.0 DISCREPANCY IN TECHNICAL PARTICULARS :-

It has been noticed that some of the information furnished in the schedule of technical particulars, technical questionnaire and price schedule do not match with each other. In order to avoid any discrepancy, it may be noted that for the purpose of price evaluation the details brought out by the Tenderers in "Schedule-III Technical Questionnaire" will be treated as final and evaluation will be done based on the information which will be given in this Schedule -IV. In case of any discrepancy in regard to information given in any other table, responsibility will rest on the Tenderer. While this condition shall be applicable for the purpose of price evaluation, at the time of acceptance of bid, the Purchaser will have the right to take such of the values which are advantageous to the Purchaser.

IMPORTANT COMMERCIAL TERMS & CONDITIONS TO BE FURNISHED

Sr. No.	Particulars	Details
1.	Earnest Money Deposit (EMD) Amount, BG No. & Date	
2.	Validity of Offer	
3.	Whether SSI/NSIC unit	
4.	Applicable rate of Taxes / Duties	
	i. GST	
	ii. SGST/CGST	
	iii. Any other Tax	
5.	Price Offered (Firm / Variable)	
6.	Acceptance of Payment Terms stipulated in tender for development as well as for maintenance period.	
7.	Guarantee Period of one year for Redevelopment of SLDC website & maintenance period of two years.	
8.	Security Deposit	
9.	Penalty towards redevelopment of SLDC website.	
10.	Period for redevelopment of SLDC website.	
11.	Details of cost of tender.	

**SIGNATURE
WITH SEAL OF TENDERER**

Proforma-'I'

UNDERTAKING

(Completeness of Work)

We hereby undertake to confirm that redevelopment of new website has been completed by us as specified in Schedule _____ attached with Order No. _____ dated _____ received by us.

While all the accessories / software associated with the website has been supplied, we undertake to supply any minor software / patch which might not have been mentioned in the subject schedule but may be necessary for satisfactory functioning of the website.

Place :-

Date :-

**Signature & Name of Authorized
Signatory with seal of the Company**

SCHEDULE – A**COMMERCIAL QUESTIONNAIRE**

NOTE :- The tenderers may please note that submission of this questionnaire duly and properly filled in is essential. While making entries against the questions given below no reference should be made to comments entered elsewhere in the tender. All queries should be answered and these answers should be complete in themselves. Please note that none of the column should be left blank and clear reply against all columns should be furnished.

Sr. No.	Particulars	To be filled by Tenderer
1	Name of Tenderer	
2	Place and address	
3	Whether the bidder is Website provider / Developer. In case of Developer, the name of the principal should be indicated.	
4	Date and year of establishment of business for redevelopment of website.	
5	Full details of order No. and date, name of developer and number of website developed during past three years be uploaded with the Offer. Please confirm.	
6	Please confirm you have submitted EMD as per Tender Requirements. Please also indicate amount of EMD with date.	
7	Whether you are registered as SSI/NSIC or Central/State Govt. undertaking. Please furnish full details.	
8	Please confirm that payment terms as per Clause 16.0 of Section-I is acceptable to you.	
9	Please confirm your acceptance to penalty as per Clause 21.0 of Section-I.	
10	Please confirm your acceptance for completion of work within 03 months from the date of placement of order or provide work completion period.	
11	Please confirm that performance guarantee period shall be as stipulated in Tender.	
12	Whether the firm is prepared to make good any loss or damage in transit immediately and free of all charges.	
13	Please confirm that the prices of offered equipment/material/services is on Firm basis and as such, no price variation shall be claimed.	
14	a. Please confirm that the prices for redevelopment of website along with its maintenance for two years has been Offered separately as per Price Schedule.	
	b. Please indicate the rebate if offered by you mentioning clearly the percentage of rebate offered and whether the rebate is towards payment terms or quantity ordered or special unconditional rebate. Please mention the prices specifically on which these rebates are applicable. It may be noted that conditional rebates may or may not be accepted or considered for evaluation depending upon acceptability of Quoted condition to the Company.	
15	i. Please confirm that you will claim only GST and indicate applicable rates for taxes and duties as per Clause 17.0 as under - a. GST b. SGST/CGST/IGST c. Other taxes, if any	

	ii. In case no GST is chargeable. Pl. confirm whether you are exempted from payment of tax at present and whether it will be charged from Company, in case it becomes payable on account of turn over at a later date after placement of order. If so, at what rate?	
	iii. In case you are presently exempted from GST and you do not intend to charge the same to Company, even if it becomes payable at a later date (upto the date of completion of supplies/services), the same should be clearly stated.	
16	Please confirm that performance security shall be furnished as per Clause 20 of section – I & acceptance to retain the SD till completion of maintenance period.	
17	Please confirm validity of your offer is 120 days from the date of opening of price bid, otherwise your offer will be rejected.	
18	Please confirm that all the schedules/appendices except price schedule have been uploaded in as per clause No. 34.0 of section-I.	
19	Please confirm that you have uploaded schedule of commercial deviation as per Schedule-B.	
20	Please confirm that you have uploaded all required documents and information in the bid as desired in Section I & II.	
21	Please confirm that you have furnished Appendix-A duly filled in.	
22	Pl. confirm that you have enclosed check list required for the Offer.	
23	Please indicate particulars of pages of your bid for verification of following :-	
	a. Tabular Statement indicating details of orders placed by utilities and website developed by the firm.	
	b. Documentary evidence for redevelopment of website along with copies of performance certificates issued by the utilities.	
24	Notwithstanding the replies which have already been furnished to above questions, please specifically confirm here that you have carefully gone through the various requirements to be complied with as detailed out in "Payment Procedure" and all conditions mentioned there in are acceptable to you	
25	Bidder is agreed to conduct Security Audit for website from CERT empanelled agency & submission of No vulnerability report before acceptance of website.	
26	Please confirm that you have noted the stipulation under Clause No. 04 of Section-II regarding discrepancies in technical bid and that the details as furnished in Schedule-III of technical questionnaire shall form the basis for evaluation of bid.	
27	Please confirm that bidder is agreed to weekly progress monitoring meeting at SLDC, Jabalpur.	
28	Please confirm that the bidder should have an established set up in India and Site office be located in Jabalpur.	

Date :-

**SIGNATURE:
NAME OF TENDERER:**

SCHEDULE – B**SCHEDULE OF COMMERCIAL DEVIATIONS**

We/I have carefully gone through the commercial requirement of specification and the General condition of contract and well have satisfied ourselves / myself and hereby confirm that our/my offer strictly conforms to the requirements of technical specification and general conditions of contract except for the deviations, which are given below :-

Sr. No.	Description & Clause No. of the specification & page number	Stipulation in specification	Deviation offered	Remarks regarding justification of the deviation
1	2	3	4	5

Except for aforesaid deviations, the entire order, if placed on us, shall be executed in accordance with your specification and any other conditions, variation/deviation etc. if found elsewhere in our offer should not be given any considerations while finalizing the tender.

Date-----

Place-----

**Signature & Name of Authorized Signatory
with seal of the Company**

**SCHEDULE OF PRICES & QUANTITY FOR REDEVELOPMENT OF SLDC WEBSITE
ALONG WITH ITS MAINTENANCE FOR TWO YEARS Tender No. LDET-02/2023-24.**

(Bidders may please note that the prices are to be offered exactly as per the format given below)

Name of the Bidder

Offered Website

Sr. No.	PARTICULARS	Qty in (Nos.)	FOR Destination Price (₹.)							Total FOR Destination Price (in ₹.)
			Unit Ex-works Price (including Packing & Forwarding) (in ₹.)	Unit Freight charges (in ₹.)	Rate of GST on Ex works price in %	Amount of GST on Ex works price in (in ₹.)	Rate of GST on Freight in %	Amount of GST on Freight (in ₹.)	Unit FORD with Taxes (in ₹.)	
a	b	c	d	e	f	g	h	i	$j=d+e+g+i$	$k=j*c$
1	Charges towards Redevelopment of SLDC, website along with one year guarantee.	01								
2.	Charges towards Maintenance Support of new website for Two years.	02								
GRAND TOTAL										

**Signature of the Tenderer
Name & Seal of the company.**

GENERAL QUESTIONNAIRE
(To be filled by the Supplier/Firm)

1. i)	Name of web developer / professionals	
ii)	Address	
iii)	Tel. No. / Mobile No.	
iv)	Fax/e-mail	
2.	Developer / Authorized representative (Certificate enclosed)	
3.i)	Name of proprietor or partner (as the case may be)	
ii)	Address	
iii)	Tel. No. - (Office) - (Residence) - (Mobile)	
iv)	Fax / E-mail	
4.	Whether you will provide Maintenance Support of new website for 02 Years ?	

DATE:

**SIGNATURE
WITH SEAL OF BIDDER**

Full Name : _____

Address: _____

SCHEDULE- III**TECHNICAL QUESTIONNAIRE FOR REDEVELOPMENT OF SLDC WEBSITE**

All points mentioned below should be replied in these sheets only without making any reference to any clause in the bid. If replies are incomplete or reply to any clause is not furnished, bids may be treated as incomplete and non-responsive from technical angle.

1.	Name of web developers / professionals and country of Origin.	
2.	Name of tenderer.	
3.	Date and Year of establishment.	
4.	Complete Name, Address, Mobile, Telephone and email ID for correspondence.	
5.	Please confirm that the new website is proposed to be developed using open-source latest technology and as per guide lines on web applications published by Government of India (http://web.guidelines.gov.in)	
6.	Please confirm that guaranteed technical particulars of offered website shall be as per the desired specification of the new website mentioned in technical specifications.	
7.	Please confirm that new website will be guaranteed against any bugs / vulnerability during guarantee period and two years maintenance support period as stipulated in the tender.	
8.	Please confirm that bilingual website (in Hindi & English) shall be built.	
9.	Please confirm that all the points mentioned in tender specification regarding redevelopment of new website has been taken into consideration and in case of any deviation, the same has been stated.	
10.	Please confirm your acceptance regarding Project Monitoring Meeting on weekly basis at SLDC as mentioned in Tender Specifications.	
11.	Please confirm that security audit report from CERT-In certified agency for the websites shall be submitted to engineer in charge before acceptance.	
12.	Please confirm that website shall be free from vulnerabilities like Clickjacking, Clear Text Password, Email Spoofing, Directory Traversal, Login Bruteforce, DDOS, HSTS Disabled, Outdated Server versions, Geofencing, Unwanted Port blocking etc.	
13.	Please confirm that taking backup of website, cleaning of website and its restoration shall be under the bidder scope, during guarantee & AMC period.	
14.	Please confirm that entire user logs of the website shall be	

	stored and available for a period of 6 months & an interface will be provided for generating the log reports.	
15.	Please confirm that website should be responsive on all types of devices (laptop/tablet/mobiles etc.)	
16.	Please confirm that the website shall be tested for successful functioning on multiple browsers	
17.	Please confirm that captcha shall be configured for login pages	
18.	Please confirm that provision of Multi-factor authentication (MFA) shall be present for user login to website	
19.	Please confirm that Malware scanning and cleaning of website on regular interval shall be under bidder scope.	
20.	Please confirm that all the vulnerabilities in the website reported by CERT-IN/NCIIPC/other agencies at any point of time during Guarantee/AMC period shall be closed at no extra cost by the bidder.	
21.	Please confirm that any new requirements regarding development of new pages or any kind of functionalities shall be fulfilled by the bidder during Guarantee/AMC period at no extra cost.	
22.	Please confirm that regular patching of Website with new software releases should be done to keep it updated and secure	
23.	Please indicate herewith design deviations / additional features, if any, in the offered new website compared to the specification.	
24.	Please confirm that you have enclosed past order details as desired in Schedule VI.	
25.	Please confirm that the bidder should have an established set up in India and Site office be located in Jabalpur.	
26.	Please inform the technology/framework in which the website shall be built ?	
27.	Please confirm that the website shall be designed for bilingual application to accommodate communication in both Hindi & English language.	

SIGNATURE OF TENDERER
Name & Seal of the Company.

DETAILS OF DRAWINGS / FLOW DIAGRAMS SUBMITTED WITH THE TENDER

The tenderer shall mention details of Drawings / Flow diagrams which have been uploaded along with the Tender in the following table :-

Sr. No.	Drawing No.	Particulars of Drawing.

SIGNATURE OF TENDERER

Name & Seal of the company.

LIST OF PAST ORDERS

The tenderer shall upload details of past orders indicating Order No. & Date, Name of Utility, Date of redevelopment of website, officials who could be contacted for ascertaining the performance of offered equipments / services. The Bidder shall have successfully executed “**similar works**” at regional or state level in India. The tenderer should upload performance certificate from utility.

Sr. No.	Year	Qty. of Website developed (in Nos.)
1.	2019 -20	
2.	2020-21	
3.	2021-22	
4.	2022-23	
5.	Current Financial Year 2023-24	

Note :-

- i.** For the above purpose, “Year” would mean Financial Year from April to March.
- ii.** May please note information desired in this format is mandatory requirement.
- iii.** A list of orders executed along with name of customers may please be furnished with this schedule for verification of quantity of development of website along with its maintenance for two years mentioned in this schedule.
- iv.** In the above criteria, the “Similar work(s)” is defined as “Development of dynamic web-portal”

SIGNATURE OF TENDERER

Name & Seal of the company.

SCHEDULE OF TECHNICAL DEVIATIONS

We/I have carefully gone through the Tender Specification No. LDET-02/2023-24 and we/I have satisfied ourselves/myself and hereby confirm that our/my offer strictly conforms to the requirements of Tender except for the deviations, which are given below :-

Sr. No.	Description & Clause No. of Specification & Page Number	Stipulation in specification	Deviation offered	Remarks regarding justification of the deviation.
1.	TECHNICAL DEVIATIONS			

SIGNATURE OF TENDERER

Name & Seal of the company.

UN PRICED SCHEDULE FOR REDEVELOPMENT OF SLDC WEBSITE ALONG WITH ITS MAINTENANCE FOR TWO YEARS Tender No. LDET-02/2023-24.

(Bidders may please note that the prices are to be offered exactly as per the format given below)

Name of the Bidder.....

Offered Website

Sr. No.	PARTICULARS	Qty in (Nos)	FOR Destination Price (₹.)							Total FOR Destination Price in (₹.)
			Unit Ex-works Price (including Packing & Forwarding) (₹.)	Unit Freight charges in ₹.	Rate of GST on Ex - Works price in %	Amount of GST on Ex - Works price in ₹.	Rate of GST on Freight in %	Amount of GST on Freight in ₹.	Unit FORD with taxes in ₹.	
a	b	c	d	e	f	g	h	i	j=d+e+g+i	k=j*c
1	Charges towards Redevelopment of SLDC, website along with one year guarantee.	01								
2	Charges towards Maintenance Support of new website for Two years.	02								
GRAND TOTAL										

SIGNATURE OF TENDERER
Name & Seal of the Company

CHECK LIST OF SCHEDULES

Tenderer shall specifically declare that they have uploaded various schedules, drawings and other details as per bid :-

REFERENCE	PARTICULARS	DECLARATION (STRIKE OUT WHICHEVER IS NOT APPLICABLE)
APPENDIX-A	DETAILS OF EMD AND IMPORTANT COMMERCIAL TERMS & CONDITIONS	YES/NO
SCHEDULE - A	COMMERCIAL QUESTIONNAIRE	YES/NO
SCHEDULE - B	SCHEDULE OF COMMERCIAL DEVIATIONS	YES/NO
SCHEDULE-II	GENERAL QUESTIONNAIRE	YES/NO
SCHEDULE-III	TECHNICAL QUESTIONNAIRE	YES/NO
SCHEDULE-IV	DETAILS OF DRAWINGS / FLOW DIAGRAMS SUBMITTED WITH THE TENDER	YES/NO
SCHEDULE-V	LIST OF PAST ORDERS	YES/NO
SCHEDULE-VI	SCHEDULE OF TECHNICAL DEVIATIONS	YES/NO
SCHEDULE-VII	UNPRICED SCHEDULE	YES/NO
SCHEDULE-VIII	CHECK LIST	YES/NO

SIGNATURE OF TENDERER
Name & Seal of the company.